

BUSINESS FIBRE • BITSTREAM 2 (BS2)

# Vorco Business Pro

Ultrafast Business Broadband that provides high-speed, unmetered connectivity for offices, retail, hospitality, and any other location where peak throughput is a priority.

<p>BUSINESS PRO 500</p> <p><b>500</b> Mbps</p> <p>SYMMETRIC</p>	<p>BUSINESS PRO 900</p> <p><b>900</b> /500 Mbps</p> <p>DOWN / UP</p>	<p>BUSINESS PRO 2000</p> <p><b>2</b> Gbps</p> <p>SYMMETRIC</p>	<p>BUSINESS PRO 4000</p> <p><b>4</b> Gbps</p> <p>SYMMETRIC</p>
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## KEY FEATURES

<p><b>Unmetered Data</b></p> <p>No data caps and no overage charges.</p>	<p><b>Static IPv4 + IPv6</b></p> <p>Static public IPv4 address and static IPv6 /56 prefix included.</p>	<p><b>Service Level Agreement</b></p> <p>6 hour restore target between 7am-7pm, 7 days.</p>
<p><b>National Coverage</b></p> <p>Available across Chorus, Tuatahi First Fibre, Enable Networks, and Northpower Fibre footprints.</p>	<p><b>NZ-Based Support</b></p> <p>Direct access to Vorco's Auckland engineering team, with no offshore call centres.</p>	<p><b>Hyperfibre Ready</b></p> <p>Upgrade path to 2 Gbps and 4 Gbps tiers where the LFC supports it.</p>

## IDEAL FOR

- Small and medium offices using SaaS, cloud productivity, and VoIP
- Retail, hospitality, and multi-tenant sites with multiple concurrent users
- Knowledge workers, video conferencing, and large file transfers
- Branch sites in a multi-site WAN
- A low-cost, high-availability backup or failover service alongside a primary DIA or P2P link

## SPEED TIERS

PLAN	DOWNLOAD / UPLOAD
Business Pro 500	Up to 500 / 500 Mbps
Business Pro 900	Up to 900 / 500 Mbps
Business Pro 2000	Up to 2000 / 2000 Mbps
Business Pro 4000	Up to 4000 / 4000 Mbps

Hyperfibre tiers subject to LFC and address availability.

## TECHNICAL SPECIFICATIONS

Wholesale product	UFB Bitstream 2 (BS2)
Access technology	GPON or XGS-PON
Bandwidth model	Best-efforts
IPv4	Static /32 address included
IPv6	Static /56 prefix included
Hand-off	100 and 1000 BASE-T on GPON 1000, 2.5G and 10G BASE-T on XGS-PON
VLAN tagging	Tagged with VLAN 10, or untagged
Encapsulation	PPPoE or IPoE supported
MTU	1500 byte MTU on PPPoE (via RFC 4638) and on IPoE
CPE	BYO, or rent/purchase Vorco-supplied and preconfigured router

## SERVICE LEVELS

Fault response	7am to 7pm, 7 days
Target restore time	If we determine a technician needs to visit and repair your fibre, the target is within 6 hours during the above hours
Support hours	Business hours standard. 7am-7pm, 7 days incident line for circuit down.

## ORDERING & INSTALL

**Standard install lead time**      1 business day on an intact fibre service, otherwise 10 to 20 working days for new installs.

**Install pricing and contract terms**      Contact us for availability at your location.

### Talk to a specialist

Our team will check your address against every LFC footprint and quote the best path for your site.

**0800 4 VORCO** • sales@vorco.net

## HOW BUSINESS PRO COMPARES

FEATURE	BUSINESS PRO	DIA
Bandwidth grade	Best-effort	Best-effort, dedicated, or blended
Multiple VLANs	No	Yes
Typical price point	\$	\$\$-\$\$\$
Best for	Small to medium businesses	Mid-market to Mission-critical

## GLOSSARY

<b>CPE</b>	Customer Premises Equipment (router / modem)	<b>DIA</b>	Dedicated Internet Access
<b>GPON</b>	Gigabit Passive Optical Network, shared fibre access	<b>LFC</b>	Local Fibre Company, a UFB last-mile network operator
<b>ONT</b>	Optical Network Terminal, the fibre modem on site	<b>P2P</b>	Point-to-Point, a direct link between two sites
<b>SLA</b>	Service Level Agreement	<b>UFB</b>	Ultra-Fast Broadband, the NZ national fibre programme
<b>VLAN</b>	Virtual LAN, layer-2 traffic segmentation	<b>WAN</b>	Wide Area Network, connecting sites across locations
<b>XGS-PON</b>	10 Gigabit Symmetric PON, used for Hyperfibre		